



I-25 IMPROVED | COMANCHE TO MONTGOMERY

TEXT ALERTS UPDATES

A recent survey gathered public feedback on the text alerts for the I-25 Improved; Comanche to Montgomery project. The survey was sent via text message to all individuals who have signed up, and nearly 850 responses were received.

Thank you for the great participation!

CHANGES TO TEXTING GROUPS

Individuals can sign up for both groups or just one group based on their needs.

*If you are already signed up and want to change what you receive, please email us at info@i25improved.com or call **505-785-7623** for support.*



Commuter Text Alerts:

Text message alerts for real-time traffic impacts with delays of more than 15 minutes on I-25 or at the interchanges.



Resident or Business Text Alerts:

Text alerts for night noise, and planned or unplanned impacts on local roads (not I-25).

If you haven't signed up for text alerts and would like to, please visit our website!

TROUBLESHOOTING GUIDE

Our team received feedback that some users are not receiving text alerts regularly. If you signed up but aren't receiving messages, please review the following:



Your carrier may be blocking the number. To help prevent this, save **833-480-0255** as a contact.



You may have signed up using a landline or another non-mobile phone number.



If the issue persists, please contact the project team at **505-785-7623** or email us at info@i25improved.com for further assistance.



For alerts in the greater Albuquerque area or across the state, please visit nmroads.com to create an account.

Please continue to send feedback on how the texts are working for you!



Hotline:
505-785-ROAD (7623)



Email:
info@i25improved.com



Website:
i25improved.com

